A Few Communication Guidelines:

1] Use the Hey You, Its Me [Rescue from Command]

2] No Ten Codes

3] Use Common English

4] For First OnScene Report, Status Report, and Transfer of Command
   use the following format:
   Your Location? (Could be the address for the first onscene report, or a geographic
   “Second Floor Hallway” in a status report)
   What Do You Have? (Brief description of the problem, the environment, the problem, # of
   personnel etc.)
   What You Are Doing? (Simply what you are doing or about to do with the problem)
   What Do You Need? (What do you perceive you will need to get the job done)
   Who Is Command? (Only answer this question if you are assuming Command)

5] Use the Announcement of Benchmarks:
   All Clear (Refers to the completion of a Primary Search)
   Under Control (Tells us the fire is not out but under our control)
   Loss Stopped (Neither fire nor firefighters are doing damage to the structure)

6] How Benchmarks help in shortening communications yet tell us what firefighters have
   done, are doing, or need to get done:

   **Response Goals**  **Tactics**  **Benchmarks**

   **Life Safety**  Rescue (Primary Search)  All Clear
   [All Clear announcement means the Primary Search is done in a specific location or for the entire
   structure, however, everything below may still need to be accomplished]

   **Incident Stabilization**  Exposure Protection
   Confinement of Fire
   Extinguishment (Partial)
   [Under Control means the fire is not spreading, our initial exposures are protected, the fire is not
   completely out but is confined to a small area. Personnel will have to perform overhaul operations to
   completely extinguish the fire]

   **Env. / Property Preservation**  Overhaul
   Extinguishment
   [Overhaul operations are complete and we have determined the fire is completely out]

   **Remember our Benchmarks are not always accomplished in the order above.**

7] Remember you have not communicated unless there has been sufficient **FEEDBACK**