

QUICK FACTS

- The largest fire and emergency collection in Illinois, including the best training videotape and periodical collections.
- Library services and programs for fire and emergency service personnel and the general public.
- Unique e-newsletters published through the Library's Listserv: FSILIB-L@listserv.uiuc.edu.
- Online Public Access Catalog available at the Institute's Web site: www.fsi.uiuc.edu.
- A member of inFIRE (the international network for Fire Information and Reference Exchange), a worldwide consortium of libraries with significant collections of fire literature, including National Emergency Training Center and International Fire Service Training Association (IFSTA) libraries.
- Full membership in the Lincoln Trail Libraries System, one of Illinois' twelve regional libraries systems.

CODE OF SERVICE

- The pursuit of service excellence requires the ongoing commitment and dedication of the library staff. This is truly a collaborative effort that recognizes the need for continuous improvement, innovation and experimentation on behalf of our users, internal as well as external.
- Evaluation of our service provision will be done regularly.
- The library committee and the library user community will be informed regularly about our progress.
- The library users, internal and external, are entitled to easily accessible library collections in a safe, clean, organized, and appropriate environment staffed with friendly, courteous people.
- Each of library users is to be welcomed, fairly and courteously, without discrimination, and given helpful attention.
- Service to library users takes precedence over the library's internal work and internal communications.
- Information given to the library users will be based on verifiable, current sources, clearly communicated, and given in a timely manner.

STEPS TO OBTAIN IFSI LIBRARY MATERIALS

1. Contact the IFSI Library first by phone, fax, or email, or Visit www.library.sos.state.il.us/lib_dir to find your closest library.
2. Call or visit your local library and ask them to fax a request to the IFSI Library (217-333-8379).
3. Your local library will notify you when the item arrives.
4. When you are finished with the item, return it to your local library.

LOAN PERIOD

30 days or by special arrangement.

WEB-BASED TRAINING VIDEO

To learn more about using the Library, view the web-based training videotape located on our web site:

<http://www.fsi.uiuc.edu/>
and click library

IFSI LIBRARY MISSION STATEMENT

The Library provides fire and emergency library and information assistance and services to the Institute's instructional staff, students, Illinois fire departments and firefighters, and other fire service users for the successful and effective performance of their jobs.

The Library selects, acquires, organizes, maintains, utilizes and disseminates fire and emergency literature and media resources internally and externally, with the objective of furnishing accurate, up-to-date, timely, complete, and relevant information assistance for the optimum usage of the facilities.

IFSI MISSION STATEMENT

Helping firefighters do the work through training, education, information and research.

ACCESS

To access the resources of the IFSI library, simply let us know what you need.

**Illinois Fire Service Institute Library
Room 120, IFSI Building
11 Gerty Drive
Champaign, IL 61820**

Phone 217-333-8925
Toll Free 1-800-437-5819
Fax 217-333-8379 (Library)
217-244-6790 (Institute)

Email fsi@library.uiuc.edu
Listserv FSILIB-L@listserv.uiuc.edu
Web site www.fsi.uiuc.edu

Head Librarian

Lian Ruan (lruan@uiuc.edu)

LIBRARY HOURS

8:30 a.m. to 5:00 p.m.
Monday through Friday
Web-based information
24 hours a day/7 days a week

Virtual Fire Library



University of Illinois Fire Service Institute

11 Gerty Drive
Champaign, IL 61820
217-333-3800
www.fsi.uiuc.edu

IFSI Library 1-800-437-5819



*The University of Illinois is an equal
opportunity/affirmative action institution*